

FONDS
SUEZ ENVIRONNEMENT
INITIATIVES

A SUEZ ENVIRONNEMENT SOCIAL COMMITMENT

REPORT 2013

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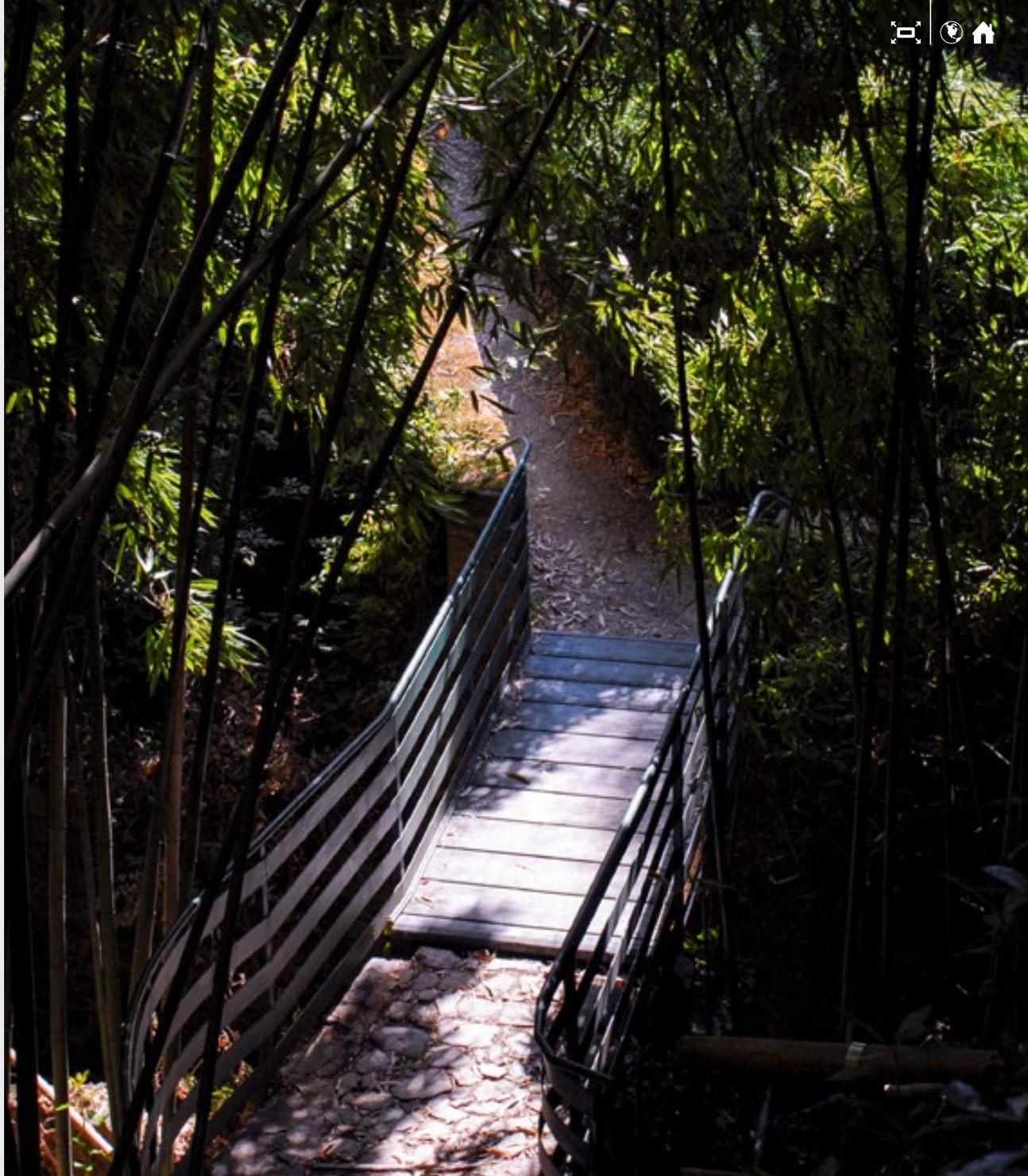
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The **Chairman's** message

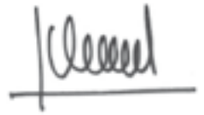


Every day, both in France and at a global level, men and women are imagining, designing and implementing concrete solutions with the objective of permanently changing the lives of the most underprivileged populations. Working in the field, hand-in-hand with beneficiary populations and local institutions, in a spirit of sharing and co-development, these men and women have a formidable capacity to adapt and innovate. Our Group, mindful to fully embrace its role as a socially responsible company, has decided, in keeping with its values and the continuity of its businesses, to support them.

In 2013, the Fonds SUEZ ENVIRONNEMENT Initiatives, armed with a four million euro budget, accompanied 30 solidarity projects and more than one hundred actions overseen by Aquassistance, in four complementary sectors: the development of access to essential services, social integration via employment and training, the reinforcement of expertise and the boosting of innovation.

Every time we dig a well with our partners or install a sanitation network or a waste treatment facility, it's a community which gets off the ground, children who go to school, women who find a job, a clinic which opens its doors. Every time we train a professional in the water and sanitation businesses, it's thousands of people who see their conditions of access to essential services improve on a lasting basis. Every time we help to integrate one person, exclusion takes a step backwards.

These great achievements are a source of pride, and we owe them first and foremost to our partners with whom we share a relationship based on respect and trust, to all of the project stakeholders and lastly, to the SUEZ ENVIRONNEMENT personnel who choose to share their expertise. These results are also indicators of progress, which feed our desire to move forward and orient our Road Map for the future. The Fonds SUEZ ENVIRONNEMENT Initiatives calls on almost one hundred and fifty Group employees: project evaluators and referents, professors and coaches from the "ParisTech - SUEZ ENVIRONNEMENT Water for All" Chair, support functions; today, they are joining forces to associate expertise and commitments within the "Fonds Community."



Jean-Louis Chaussade
Chief Executive Officer of SUEZ ENVIRONNEMENT
Founding Chairman of the Fonds SUEZ ENVIRONNEMENT Initiatives

JOINT INTERVIEW

The action of the Fonds is based on teamwork at every level; governance, implementation in the field, project assessment and monitoring.

A committed community

On January 1st 2011, you became responsible for the newly created Fonds SUEZ ENVIRONNEMENT Initiatives. Two years later in 2013, you launched the "Fonds Community", can you explain this development to us?



Myriam Bincaille,
Managing Director of the Fonds SUEZ ENVIRONNEMENT Initiatives

When we receive a request for support, we embark on a unique adventure which will call on a group of voluntary personnel from within the company, who possess various expertise and intervention methods. As the Fonds develops, so the number of volunteers grows – there are around one hundred at this moment in time. By creating the "Fonds Community" we are looking to federate these energies, encourage sharing and capitalise on experiences, develop a feeling of belonging and pride. For the key "evaluator" and "referent" functions, we have introduced a two-member team system associating a novice and an "old hand".

Who are the "evaluators" and "referents", what's their role?

MB: Following a pre-selection of the applications for funding which we receive, we seek the opinion and support of experts from within the company. Firstly, the "evaluators" who are responsible for analysing and assessing the project, paying careful attention to the sustainability of the results. Then, subject to the agreement of the Board of Directors and following the signature of an agreement with the partner, the "referent", who ensures the long-term monitoring of the project. The referent is chosen – on a voluntary basis – from among the project evaluators.



Dominique Pin,
Fonds Advisor and evaluator

The file is submitted to three evaluators who examine and rate it. We then compare our conclusions in order to fine tune our final assessment. Of course, our rating is backed by arguments, the objective being to enter into a constructive dialogue with the partner. As a consequence, we highlight the "key points", in other words, the potential risks linked to the project: these serve both as safeguards and progression markers.



Hatem Sedkaoui,
Director, Textile Division, Sita Recyclage, Vice President of NTA and Fonds referent

The referent plays a fundamental role, it's the person who will monitor the programme in the field and consequently ensure the continuity of the link between the Fonds and the project initiator.
Our objective is not to exercise a control, but to offer our support and advice in skills-based sponsorship whilst exploring possible lines for improvement. At the same time, the referent must ensure that the partnership constantly corresponds to the ambition and spirit of the Fonds.



Can you give us a concrete example?

DP: I recently worked on the project submitted by the "Puits du Désert" (Desert Wells), a long-standing partner of the Fonds. The association is now looking into building wells to grow garden produce in Niger in order to reintegrate soldiers from Libya into the community. It is an exciting project, but one which can possibly generate social risks, technical difficulties etc: we need to carefully analyse all of the elements before giving our stamp of approval.

HS: I spent one week in Mozambique where I met with the Amor association which is developing a system to selectively collect and manage recyclable waste in all of its forms. This meeting gave rise to useful exchanges and contributed towards consolidating the project dynamic. For my part, I was able to get a feel for the extent of stakes in the field and observe the project's social role and impacts on the everyday lives of the people of Mozambique.

You appear to be very demanding in your approach?

MB: Yes, we need to properly reflect the importance of the stakes. Every time we support a project, we fully engage our responsibility with respect to the partners and beneficiaries who have placed their trust in us. Our constant ambition is to lastingly improve the quality of life of populations.

DP: We accompany projects through to completion, going as far as learning from any mistakes made. It's demanding, both for ourselves and for our partners, but it's the guarantee of sustainability of the programmes we support.

HS: Such rigour helps to structure projects and make them more professional, consequently consolidating their impacts for beneficiaries. This gives a meaning to our commitment, and more widely, to the daily performance of our activities. *



The Fonds SUEZ ENVIRONNEMENT Initiatives is an endowment fund governed by law n° 2008-776 of August 4th, 2008 and decree n° 2009-158 of February 11th, 2009 relating to endowment funds, published in the Official Journal.

The Fonds in words and figures

In 2013, the Fonds organised its action according to the following priority objectives:

- Increase access to essential services – water, sanitation and waste management – in developing countries
- Encourage access to employment and integration in France
- Reinforce expertise
- Respond to emergency situations
- Boost innovation



Partnership-based governance

The Board of Directors, chaired by Jean-Louis Chaussade, Chief Executive Officer of SUEZ ENVIRONNEMENT Group. The Board defines the strategy, budget and schedule for the Fonds' activities. It is composed of a maximum of 12 members, elected for 3 year terms in office: representatives from the Group Management Committee and the subsidiaries which contribute towards the Fonds SUEZ ENVIRONNEMENT Initiatives as well as independent personalities.

The Bureau, which takes decisions relating to the management of the Fonds. It validates and selects the projects to be submitted to the Board of Directors.
One Chairman: Jean-Louis Chaussade
2 Vice Chairpersons: Frédérique Raoult and Bernard Guirkinger

The Investment Advisory Committee, which presents proposals relating to Fonds investment policy and strategy to the Board of Directors. This Committee is steered by Jean-Marc Boursier, Financial Director of SUEZ ENVIRONNEMENT and by Marie-Ange DEBON, Deputy Chief Executive Officer in charge of International Business, SUEZ ENVIRONNEMENT.

The permanent team, overseen by Myriam Bincaille, which:
- Pre-selects project applications and submits them for assessment
- Ensures the operational management of the Fonds and implements the decisions of the Board of Directors and the Bureau
- Oversees relations with partners, coordinates the management and monitoring of projects selected and organises communication actions.

• The evaluators and referents:
A group of experts and qualified personnel from within the Group who contribute towards the assessment and monitoring of requests for support received by the Fonds team and of the projects submitted to the selection bodies.
In 2013: 64 evaluators and 8 referents from 15 Group entities. *









30
projects in progress

4 M€
global budget allocated

150
almost 150 members of personnel involved

135
requests for financing / participation

33
projects evaluated

14
approved projects which have resulted in signed agreements

Innovate, focus, steer together.

Governance
of the Fonds



Jean-Louis Chaussade
Chief Executive Officer of SUEZ ENVIRONNEMENT
Chairman and founder of the Fonds SUEZ ENVIRONNEMENT Initiatives

The Board of Directors is chaired by Jean-Louis Chaussade, Chief Executive Officer of SUEZ ENVIRONNEMENT Group and Chairman of the Fonds SUEZ ENVIRONNEMENT Initiatives. The Board defines the strategy, adopts the budget and fixes the activity schedule of the Fonds. It meets up twice per year and selects the projects to be supported by the Fonds from those submitted to it, following an evaluation and pre-selection by the Bureau.

The Board of Directors is composed of a maximum of 12 members, elected for a three year term in office: representatives from the Group Management Committee and the subsidiaries which contribute towards the Fonds SUEZ ENVIRONNEMENT Initiatives as well as independent, qualified personalities. The diversity and complementary nature of the profiles, expertise and experiences of Board members contribute towards creating an ambitious synergy which enriches the vision and the scope of action of the Fonds. This desire to co-develop is the same desire which underpins the implementation of projects and is based on a conviction forged in the field: **project sustainability requires the responsible commitment of all of the shareholders**. It is by increasing our expertise and intervention methods that we develop a capacity to innovate and a collective intelligence enabling the quality of life of the most vulnerable populations to be improved.

1	2*	3*
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7	8	9

1 - Jean-Marc Borello
Chairman of SOS Group

2 - Marie-Ange Debon
Deputy Chief Executive Officer in charge of International Business, SUEZ ENVIRONNEMENT

3 - Jean-Marc Boursier
Deputy Chief Executive Officer in charge of Finance, SUEZ ENVIRONNEMENT

4 - Frédérique Raoult
Communications and Sustainable Development Director, SUEZ ENVIRONNEMENT

5 - Bernard Guirkinger
Special Advisor to the Chief Executive Officer of SUEZ ENVIRONNEMENT

6 - Rémi Lantier
Chief Executive Officer, Degrémont

7 - Philippe Maillard
Executive Officer, Lyonnaise des Eaux

8 - Christophe Cros
Senior Executive Vice President in charge of the Waste Business in Europe, SUEZ ENVIRONNEMENT

9 - Marie Trellu-Kane
Chairwoman and co-founder of UNIS-CITE, Advisor to the French Economic, Social and Environmental Council

* Member of the Investment Advisory Committee



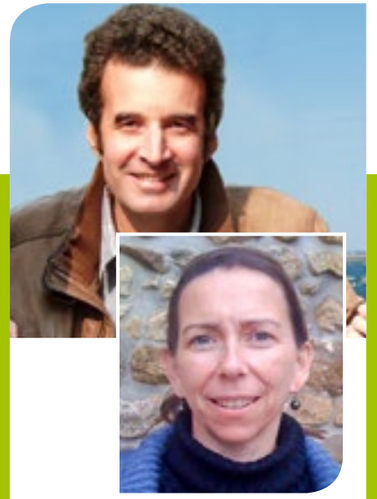








In the words of our partners



In 2008, the Fonds Suez Environnement Initiatives was one of the first partners to place its trust in Eau et Vie's innovative approach to access to water and sanitation. In addition to financial support, the Fonds Suez Environnement Initiatives shares its urban technical expertise in water / sanitation / waste in conjunction with tutors from within SUEZ ENVIRONNEMENT Group or Aquassistance. This is extremely valuable for our development. Thanks to this partnership, companies, NGOs, a foundation, personnel, local authorities and local communities are joining forces to improve the living conditions of populations living in the slums. We have seen a reduction in the number of illnesses, in absences from school or work and in health costs linked to dirty water. A simple tap of running water in households contributes towards giving these people their dignity back, weaving new social links, which are the basis for the development of the entire community.

Valérie Dumans and Philippe de Roux
co-directors of Eau et Vie (Water and Life)



Since 2010, a partnership between the Fonds Suez Environnement Initiatives and the Puits du Désert association (Desert Wells) has permitted 14 pastoral wells to be built in the Ténéré Desert to the north of Niger.

This partnership, whose objective is to secure access to water for rural populations in the north of Niger, is exemplary in that it associates a major private company such as SUEZ ENVIRONNEMENT, the State (Rhône Alpes Méditerranée Water Agency), a local authority (Grenoble Water Authority) and two NGOs: in the north of the country, Les Puits du Désert, in the south, Tidene. The project has permitted the construction of a total of 26 pastoral wells ensuring access to water to more than 2000 nomads and 100 000 animals. The climate of trust and respect between the various players involved in this major undertaking constitutes a magnificent dynamic with cooperation with the Fonds Suez Environnement Initiatives serving as the keystone to this success.

Christel Pernet
Chairwoman, Les Puits du Désert (Desert Wells)



As desert nomads, access to water constitutes a permanent challenge. Good quality water helps to ensure the survival of our people and it is essential that, along the caravan and stock route, we have access to water for men and cattle.

The project undertaken in partnership with the Fonds Suez Environnement Initiatives and institutional partners in the region of Aderbissinat, south of Agadez, offers reassurance to cattle breeders and gives them hope that this ancestral nomadic tradition, the search for grazing lands, will be maintained. Every day I receive numerous requests to continue this project and extend it towards other areas. I hope that our collaboration will continue for many years to come, as for us, it is essential to be a partner of the Fonds Suez Environnement Initiatives with whom, beyond the continents, we share an exceptional relationship.

Mohamed Ixa
Chairman of Tidène



Achievements 2013



Interventions AQUASSISTANCE

1 Improving
access to essential services in developing countries

2 Facilitate
social inclusion via employment and training

3 Building
capacities

4 Boosting
innovation and sharing experiences

FONDS SUEZ ENVIRONNEMENT INITIATIVES

HAITI
GRET

HONDURAS
HONDURAS CROISSANCE

Interactive map

MALI
EAU VIVE

NIGER
PUITS DU DÉSERT ET TIDÈNE

CHAD
CROIX-ROUGE FRANÇAISE

FRANCE
AQUASSISTANCE
PARISTECH
INSTITUT DE FRANCE
MAISON POUR REBONDIR
PROMOFEMMES
REJOUÉ

THE NETHERLANDS
UNESCO-IHE

INDIA
RAINDROP
WATERWALLA

BANGLADESH
EAU ET VIE

CAMBODIA
GRET

PHILIPPINES
EAU ET VIE

TOGO
GOOD PLANET
SECOURS CATHOLIQUE

CAMEROON
CRANFIELD

MADAGASCAR
GRET
ROTARY

BURKINA FASO
ACTION CONTRE LA FAIM
EAU VIVE
SECOURS CATHOLIQUE

KENYA
CRANFIELD
SOLIDARITÉS INTERNATIONAL KENYA

SENEGAL
EAU VIVE

MOZAMBIQUE
AMOR

1

Improving
access to essential services in developing countries



In the everyday performance of its activities, SUEZ ENVIRONNEMENT Group is gearing its efforts towards improving access to essential services. Thanks to this very close relationship with the regions, we are at the heart of challenges where our responsibility with respect to the most underprivileged populations is increased. By supporting solidarity projects in the field, we are co-developing custom-made solutions which are both innovative and sustainable alongside our partners and local beneficiary communities.

Frédérique Raoult
Communications and Sustainable Development Director, SUEZ ENVIRONNEMENT



On a daily basis, Degrémont's men and women are committed to projects permitting access to water and environmental protection. Backing the projects of the Fonds SUEZ ENVIRONNEMENT Initiatives to the benefit of underprivileged populations constitutes the natural extension of this commitment.

Rémi Lantier
Chief Executive Officer, DEGRÉMONT



Building bridges to dig wells

PROJECT COMPLETED



NIGER

AGADEZ, NIGER

3 YEARS (2011-2013)

€240,000

In 2012, Niger was classified bottom of the Human Development Index (HDI) by the United Nations Development Programme (UNDP). The poor access to water in this country constitutes a major handicap, especially in the Aïr Mountains, a semi-desertic region in the North. Cast aside from tourist circuits and international aid, the region is a forgotten land where nomad populations endeavour to perpetuate an ancestral way of life, based on agro-pastoralism and migration. And a crucial stake for their economic, social and cultural survival: access to water points, for both men and their herds.

Mohamed Ixa and Limane Feltou, two Tuaregs who have decided to play a hand in the fate of their people, first created the NGO Tidène in 2004, in order to *"help populations with respect to rural development by creating access to water, health, education and manual crafts."* A project which has become fully fledged thanks to an exemplary partnership with the French NGO "Les Puits du Désert", resulting from a meeting between Mohamed Ixa and Christel Pernet, its founder. Together, they have identified 400 wells to be urgently constructed or rehabilitated. It's up to Tidène to organise and monitor works alongside local populations and the Regional Hydraulics Department (Direction Régionale de l'Hydraulique), whilst Les Puits du Désert is responsible for finding and monitoring financing. For every well built, it's a "green sanctuary of life" which is reborn on the caravan trading route, a new beginning permitting the development of economic activity, access to schools for children or the creation of medical centres.

Within the context of this programme, the Fonds SUEZ ENVIRONNEMENT Initiatives committed itself to financing 14 wells, which have now been built, and which, thanks to a leverage effect, have permitted the creation of a total of 26 wells. A positive outcome which should pave the way towards new partnership opportunities. *



Responding to the demand of communes





MADAGASCAR

ANALAMANGA REGION, MADAGASCAR

3 YEARS (2013-2015)

€50,000

Since 1911, Rotary International has taken action all over the world according to its motto: "Helping others comes first." One century later, the "Vision for the Future" plan is renewing this commitment by highlighting a priority action: access to water. For the Antananarivo Mahamasina Rotary Club in Madagascar, the objective is clear: to build wells in response to the demand of suburban villages which are too poor to benefit from existing supply networks.

And the methodology has proved its worth. Following the examination and approval of the demand expressed, an agreement is signed between the Rotary Club and the commune, which undertakes to make the land available and maintain facilities. A call for tenders is then launched among small local companies, then works begin: digging and adjustments in the event of errors; water potability certification by an independent laboratory; stonework and building the lip of the well. Lastly, an India III type pump, a model selected for its robustness and simplicity, is installed. When this method is followed, the realisation of a well providing access to drinking water for 500 people takes three months and costs 2000 euros. A team of Rotary Club members, all volunteers, oversee works; it is then up to villagers to maintain facilities.

According to Malagasy criteria, a person has access to drinking water if he/she benefits from a water point situated at less than 800 meters from his/her home. Whilst this distance seems huge to us, it is short in a country where a return journey of up to 10km to reach a water point is common. Between 2005 and 2012, the Antananarivo Mahamasina Rotary Club built 40 wells. Thanks to the support of the Fonds SUEZ ENVIRONNEMENT Initiatives, the association is now stepping up the pace with the construction of 50 new wells planned for the near future. *







Encouraging
the integration of precarious districts within the city

PROJECT COMPLETED



PORT-AU-PRINCE, HAITI

4 YEARS (2008-2012)

€300,000

At the end of 2013 and with the support of the Fonds SUEZ ENVIRONNEMENT Initiatives, the Gret published the "Practical Guide to Water Committees", a highly documented and education tool which *"represents a twenty year testimony which started out as a pilot project and went on to become a public policy contributing towards ensuring better living conditions for almost one and a half million inhabitants in the poorest districts of the Haitian capital."*

The adventure began in 1994. After a long period of political turmoil, humanitarian aid was organised in Haiti. The Gret, a French development NGO founded in 1976, rallied to oversee water supply in the precarious districts of Port au Prince.

Very quickly, the Gret abandoned the emergency solution of using trucks to the benefit of an experimental project striving to ensure water supply came within a sustainable institutional framework: the idea being to install, within the districts, a water stand post system connected to the public water supply network and to entrust its management and maintenance to inhabitant committees, the "Komite Dlo", who signed a management delegation contract with the public authorities. The long-term objective was to encourage access to drinking water at a "social tariff", to instigate a community development dynamic in precarious districts and to contribute towards their integration into the formal city.

A success for the "Rezodlo" project, at the price of a long experimentation, then extension and lastly modelling process: today, the Fekod (Federation of water committees for the metropolitan zone of Port-au-Prince) regroups fifty or so operational water committees, representing 800 000 persons, which are recognised as institutional players in their own right by the public authorities. The durability of the system is now based on a sufficient quantity of water being supplied to the Haitian capital and the institutional consolidation of the Federation. *



Jean-Marc Boursier,
Deputy Chief Executive Officer in charge of Finance, SUEZ ENVIRONNEMENT

By supporting the project led by the Gret in Haiti, the Fonds SUEZ ENVIRONNEMENT Initiatives has contributed towards the success of a remarkable institutional innovation. It has been proven that it is possible to provide a public water service in the marginalised districts of the capital, by putting in place a hybrid system associating the public network and community management.



Backing
national policies

PROJECT COMPLETED



TSINANANA AND VAKINANKARATRA MADAGASCAR

3 YEARS (2010-2013)

€200,000

According to Silvia Gaya, head of the WASH section at UNICEF Madagascar, it would be necessary to *"multiply the annual coverage trend by tenfold in order to hope to be able to reach the MDGs and satisfy the enormous needs of the population in the water and sanitation sectors."* And this is in spite of a proactive policy implemented by the Madagascan government based on three key measures: the adoption of the principle of payment for water, the transfer of project ownership to the communes and the delegation of service management by the commune to private or community operators. High national ambitions but which are still limited in terms of their application in the field: it is within this context that in 2008 the Gret launched the Meddea programme aiming to define, test and validate mechanisms to professionalise water supply and sanitation players in rural environments.

A threefold objective: to reinforce the capacity of the communes to oversee projects; to design a toolbox (technical, economic, methodological tools) for local players; to improve public health and the quality of life via better access to water and sanitation and awareness actions. Six communes have been selected in the regions of Atsinanana and Vakinakaratra, equating to some 4 500 families. The emphasis has namely been placed on sanitation, with the creation of showrooms and retail outlets selling private toilets; the construction of latrines in schools and of public sanitary blocks and washing facilities; the introduction of pump out services; the recruitment and training of infrastructure managers.

The Gret is currently envisaging the deployment of the second phase of the project, Meddea 2, which will permit intervention methodology to be fine tuned, whilst changing the scale, with six regions concerned and fifteen new target communes. *

GRET





CAMBODIA



MADAGASCAR

Innovating in developmental *grey areas*

CAMBODIA AND MADAGASCAR

3 YEARS (2012-2014)

€349,466

In developing countries, we are currently witnessing a new phenomenon: the expansion of dense housing zones in rural areas. These are known as *semi-rural* areas or *semi-urban* areas, proof of the difficulty of defining their identity and consequently, of developing business models which are adapted to them. The question of access to drinking water is however posed in a specific manner: these centres are too vast to put in place a village-type water supply but too small to benefit from the supply systems in place in cities; too big to be based on a community management system yet too small to imitate the governance modes in place in major agglomerations - a context which tends to exclude them from international aid, or even from national water access programmes.

The Gret has decided to tackle these *grey areas*, via the Isea programme (ISEA = Innovations for better water and sanitation services), which began in April 2012 in Madagascar and in Cambodia. In Madagascar, the objective is to experiment and further develop procedures offering support to the communes newly responsible for delegating services to private operators. In Cambodia, the objective is to create a services centre aiming to support and consolidate the development of small, local water operators who have invested, in a spontaneous and informal manner, the equivalent of 40 million dollars over the past ten years with a view to improving network infrastructures.



The Isea programme is led by the Find, the "Innovation Fund for Development" created by the Gret development NGO in 2011, and put in place by the Gret. It goes without saying that innovation involves risks, a risk which is borne by the partners involved. This is the sense of the commitment of the Fonds SUEZ ENVIRONNEMENT Initiatives, which is consequently opting to co-develop solutions which will then be able to be circulated and shared, namely within the ParisTech "SUEZ ENVIRONNEMENT-Water for All" Chair. ✻

WATERWALLA



Improving supply, creating demand



INDIA

UTTAR PRADESH, INDIA

4 YEARS (2011-2014)

€18,000

I wanted to contribute towards changing people's lives. Following discussions with my colleagues, we decided that access to drinking water was a domain in which our activity could have a real impact", explains Neil Parikh, one of the initiators of the WaterWalla project. It stemmed from a simple observation: in the slum of Dharavi near Bombay, a significant portion of inhabitants' income often goes towards treating illnesses caused by the expensive but poor quality water they drink. For those who don't have access to a water network, there are solutions to this problem in the form of simple and cheap purification technologies that decontaminate water in the home prior to drinking; however, the gap exists in the awareness of and access to these products by the people who need it most. It's in response to this twofold challenge that five American students launched the "WaterWalla" project in 2010.

The innovation? To develop the service offer via the establishment of franchised micro-enterprises in the slums in order to market drinking water purification technology; inciting demand via information, awareness-raising activities and door-to-door sales. The inhabitants of Dharavi themselves are key players in the project and are already known for their entrepreneurial mindset. As such, they were to become the project's micro-entrepreneurs, as well its lobbyists and sales force. To accomplish this, WaterWalla provides all assistance, both in training and skills building and financial capital. Boosted by the success of the pilot programme in Dharavi, WaterWalla's managers are today looking to replicate the model. In order to achieve this, WaterWalla will launch the "WaterWalla Fellows Programme", a support network for budding entrepreneurs in the water access, hygiene and health sector.

"WaterWalla is not a traditional charity," concludes Anshu Vaish, *"it's a social enterprise: our aim is to apply business principles to a social issue to sustainably and effectively alleviate the problem. In our eyes, if we can alleviate even one person's illness through WaterWalla, every minute we have worked will be worth it."* ✻



AMOR

Organising social waste recycling

MAPUTO, MATOLA, MOZAMBIQUE

2 YEARS (2013-2014)

€100,000



MOZAMBIQUE



AMOR

A network of Eco-points

In 2008, Mozambique launched a "National Environment Policy" which officially recognised the inter-dependency of the environment and economic and social development. A key element of this policy: the management of solid waste in urban settings. Maputo, the country's capital, is experiencing a demographic explosion and with its suburb Matola, generates 1 000 tonnes of waste per day which after collection, ends up in the gigantic Hulene landfill, with no provision for treatment or recycling. It was to stamp out this phenomenon that the Associação MOçambicana de Reciclagem, AMOR, was created in 2009.

Its ambition? To organise social waste recycling according to three pillars: recycling infrastructure, environmental awareness and waste recycling. In Maputo and Matola, AMOR has developed a network of "Eco-points", platforms to collect and purchase sorted recyclable waste. To make it work, the system draws support from a network of independent workers, trained and managed by the association: on the one hand, the Eco-point managers and recycling promoters, namely women from Xidzuki, an association for HIV-positive populations; on the other hand, mobile collectors, rag-pickers responsible for collecting recyclable waste from local residents, tradesmen, companies and institutions.

Reinforcing economic and operational autonomy

To achieve this, AMOR is taking action on two fronts. Firstly, the increase in the volumes collected, which involves training and information among the private sector, inhabitants and institutions; the search for synergies with major waste producers and collection companies; advocacy to encourage the municipality to reduce taxes for companies which recycle waste. Lastly, the development of profitable activities creating added value, namely via craft trades, the transformation of used cooking oils into bio-diesel, and the project to set up a paper/cardboard transformation line on the outskirts of Maputo. Or the organisation of an integrated waste management service accompanying waste from its collection right through to its recycling or landfilling. The Radisson Hotel has already signed up for this service and others are set to follow this example.

A model which is spreading

In parallel, AMOR is beginning operations in Vilankulo, a coastal resort counting some 40 000 inhabitants. The association was contacted by the town's municipal council in 2012 to entrust it with the organisation and management of waste recycling at the resort, a service which until then, was non-existent. AMOR began by transforming the town's former landfill into a Transfer and Recycling Centre (TRC): the TRC intakes municipal waste, transforms organic and recyclable waste, whilst non-recyclable waste is evacuated towards the municipal landfill. In 2014, AMOR is set to launch a competition in schools to raise awareness on the importance of recycling. For its part, the WWF (World Wildlife Fund) has asked AMOR to design a "zero waste" strategy which, insofar as possible, takes account of local fishermen communities, for the Barazuto natural park located off the coast of Vilankulo.

This project has been accompanied by the Fonds SUEZ ENVIRONNEMENT Initiatives since 2011. For its second phase, the Fonds has committed to financing equipment for the Eco-points in Maputo and Matola, to ensuring the start-up of activity in Vilankulo, to contributing towards the school recycling contest project and to paying the project manager. ✱







Taking action
in the heart of the slums

An innovative co-development model

"Based on social entrepreneurship and in conjunction with local communities and authorities, Eau&Vie accompanies the creation of small companies in underprivileged urban districts in developing countries, where investment is rare, with a view to creating and managing adapted water distribution networks. The newly-created company builds the water network, buys water in bulk from the water board on the edge of precarious districts where the official water supplier cannot work and maintain a profit margin, and distributes it in the slum whilst providing all of the associated services, including billing, payment on a daily basis and network maintenance. In parallel, the Water and Life (W&L) association created by E&V in the field, works towards consolidating these communities via training programmes and puts in place sanitation and fire fighting services, in keeping with the needs expressed by the population and in partnership with local and international development players."

A sustainability objective

This is the development model which has been progressively developed and tested in the field by the NGO Eau&Vie, who has one objective: to sustainably organise, at an affordable cost, the supply of running and drinking water for inhabitants of the slums who are cast aside from official distribution circuits. One of the keys to the success of the initiative lies in the very operational knowledge transfer mechanism between expatriates from Eau&Vie, managers of the W&L NGO and small, local entrepreneurs: the exit strategy of E&V begins at the same time as the project, with the recruitment and training of personnel from the slums and the long-term maintaining of links between E&V and its local antennae, W&L Philippines and W&L Bangladesh. ✱



MANILA, PHILIPPINES
5 YEARS (2008-2013)
€62,883

DHAKA, BANGLADESH
2 YEARS (2012-2013)
€60,812





After the Philippines, Bangladesh

Two programmes are currently in progress. The first is a pilot project which began in 2009 in the Philippines, with the creation of the company TPA (Tubig Pag-Asa: "Water of Hope"). Results to date: three districts in Manila (Pugad Ibon, Salcedo II and Manggahan) and a district in Cebu (Tipolo) are now connected to the water network, permitting 1044 people to have access to running and drinking water in their homes at an affordable price; every home is equipped with an individual meter and payment is collected on a daily basis, according to the principles of a micro-credit system, by employees locally recruited and trained by TPA.

On these very encouraging bases, a second programme was launched in 2010 in the heart of Bashantek, a slum of Dakha, the capital of Bangladesh. An initiative which comes within the global plan to reduce poverty in the slum of Bashantek, which is a joint undertaking between the Bangladeshi government and the United Nations Development Programme (UNDP). According to the same principle, a company has been created, SJP (Shobar Jonno Pani: "Water for All"), which will take on the role of local operator. To date, 357 persons are connected to the network.

A custom-made tool to manage sales

In 2013, Eau&Vie entered a new stage with the development of a custom-made software application to manage water sales (meter reading, collection, client monitoring…), designed to respond to the specific needs of the slums. A complex project which has required numerous tests and adjustments, training for users and close monitoring when it was put into operation with know-how transfer; all measures which have facilitated the acceptance of the software application by local teams, ensuring its successful introduction in the heart of the slums. ✱







Co-developing sustainable projects



REGIONS OF WESTERN LOGONE AND MANDOUL IN CHAD

48 MONTHS

€ 317,737

"It is essential for the French Red Cross to be able to lastingly surround itself with partners who add to and reinforce its own expertise in the field," explains Antoine Peigney, Director of International Relations and Operations at the French Red Cross. This desire to co-develop sustainable projects characterises the French Red Cross' method of intervention and constitutes the basis for the partnership in place since 2008 with the Fonds SUEZ ENVIRONNEMENT Initiatives. In addition, it is this same requirement which leads the association to systematically draw support from national companies in its countries of intervention.

It is in this way that in 2011 and alongside the Red Cross in Chad, the French Red Cross launched a programme to "Improve hygiene practices and access to drinking water and basic sanitation for rural populations in the regions of Western Logone and Mandoul."The success of the project required careful preparation: identification of implementation zones; analysis of the conditions of acceptability and feasibility in view of the social / economic / political models in force, and local traditions and practices; assessment of needs, demand and the level of knowledge on water, hygiene and sanitation. On these bases, activity sheets were compiled, permitting local teams to add to their capacities by adopting an intervention process and logic.

The works - rehabilitation and creation of 65 water points, construction of latrine blocks for 21 schools and 8 health centres, improved latrines for 2 500 families – began at the end of 2013. In parallel, awareness-raising and mobilisation actions are undertaken among the 65000 beneficiaries targeted, namely with the creation of Clubs des Mères (Mothers Clubs), based on the Togolese project model, which was a prize-winner at the 2012 SUEZ ENVIRONNEMENT Initiatives competition. *





Increasing awareness, training and accompaniment

During the 1970s, when they learnt of the plight of drought-hit Africa, four French nationals decided to go there and help. When they returned to France, they created the NGO Eau Vive. Xavier Mallet, the founding Chairman, remembers: *"A principle quickly served as a guide: it's all down to people, it is up to the people concerned to take responsibility for themselves, to define and manage their projects. We hoped that the development of autonomous and self-managed communes would reveal leaders, a movement which would go so far as to achieve decentralised management from the State."* Thirty five years later, the passage to self-management has not been accomplished but progress has been made, and the vision remains, as Danielle Touré-Roberget, the new Chairwoman explains: *"It's not just a question of counting the number of boreholes, you have to check that they correspond to needs and whether or not they're sustainable. You have to get villagers, their associations and their leaders involved from the beginning of the project. The responsibility of the population concerned is essential."*

It is this fundamental link between responsibility and sustainability which serves as the basis for the intervention of the NGO in countries of the Sahel, taking the form of three complementary actions: the increased expertise of all players, accompaniment in putting in place adequate community structures, support in building infrastructure (wells and latrines).

The project backing access to drinking water and promoting sanitation and hygiene (PEPAH) is targeting three communes from the Bankass Cercle, equating to some 50 500 beneficiaries in the Mopti region of Mali. The objectives are on their way to being achieved thanks to the significant participation of inhabitants and the authorities who are well aware of the stake regarding their capacity to be able to ensure the strategic and operational steering of new development projects in the future. *



MOPTI, MALI

4 YEARS (2011-2014)

€70,000



Helping
to professionalise local players



BURKINA FASO

SAHEL, BURKINA FASO

4 YEARS (2011-2014)

€260,000

In 2006, Burkina Faso adopted its National Sanitation and Drinking Water Supply Programme (known as PN-AEPA), aiming to federate all of the stakeholders - the State, communes, populations, financial backers, NGOs and the private sector – around the achievement of the Millennium Development Goals. At the heart of this initiative, the communes, equipped with new expertise concerning the organisation and management of water and sanitation services within the context of the country's decentralisation laws. It is now legally up to the communes to affirm their authority and leadership in order to effectively assume a project management and monitoring role. The NGO Eau Vive has become involved in this chain of responsibilities by supporting the communes in this process.

The objective of the project supported by the Fonds SUEZ ENVIRONNEMENT Initiatives is to *"offer sustainable access to water and sanitation as well as a healthier living environment"* to the populations of six particularly unfortunate communes from the Sahel region, equating to more than 230 000 beneficiaries. Spanning a 48-month duration, the programme began with a participative assessment with a view to rallying all of the players around jointly-defined objectives. Four scopes of intervention were identified: the drinking water service offer, with the rehabilitation or construction of 140 boreholes; the sanitation service offer with the construction of 2000 family latrines and 12 public latrine blocks; the promotion of hygiene among target populations and the reinforcement of communal capacities in terms of water and sanitation activities. At every stage, the emphasis is placed on the training and organisation of stakeholders - local elected representatives, mangers of water user associations, water point managers, village network operators, stone masons and repairmen, technical service civil servants - consequently offering a guarantee of the sustainability of the project. ✱



Developing
the sanitation outlet



SENEGAL

KOUNGHEUL, SENEGAL

3 YEARS (2013-2015)

€100,000

The departmental capital of the centre of Senegal, Koungheul, is a town which is rapidly transforming: this small rural commune, which has become an administrative centre and a key commercial hub, is attracting waves of migrants from bordering countries and villages in the provinces. The consequences: a soaring population rate, the uncontrollable expansion of surrounding districts and an almost general state of squalor, owing to a lack of equipment and services. Faced with this difficult situation, the municipality has placed the question of the treatment of liquid and solid waste at the top of its agenda and has called on the services of the NGO Eau Vive to support it in consolidating the entire sanitation outlet.

Eau Vive is basing its intervention strategy around three intertwined action principles: coherency, sustainability and the implication of all of the stakeholders. This requires a global and integrated approach to liquid and solid sanitation which not only means equipping the districts with waste containers and latrines, but must also consider all of the stages involved from collection to treatment: extensive efforts to change behaviours and upgrade expertise, a partnership logic formalised with all of the stakeholders, communal bodies, community organisations and inhabitants; support as regards local resources and a choice of technologies adapted to the context.

On these bases, the programme is targeting the 23 000 inhabitants of the commune, with priority given to school children and women. The Fonds SUEZ ENVIRONNEMENT Initiatives, a long-term partner of Eau Vive, supports the project whilst Aquassistance, the international solidarity association for Group personnel, has delegated four experts for a mission in the field. ✱





Mame Tacko Diallo,
Responsible for Social Mobilisation and Advocacy, Eau Vive Sénégal

"Being part of a two-man team to provide training programmes to representatives from pilot districts in Koungheul proved to be a valuable, effective and enjoyable experience, as much for participants as for ourselves. As we are complementary in terms of our expertise and approaches, we gained as much as we gave during these sessions designed to increase waste management awareness!"



Promoting overall human development

Building on the achievements of an experience which first began in 1956 with the establishment in Ouagadougou of OCADES, the Voltaic delegation of the Secours Catholique, in 2012 Caritas Burkina published a strategic document covering the period 2012-2016. This guide serves to structure the operational planning of programmes around a key ambition: *"To contribute towards the overall human development of the most underprivileged and least fortunate communities in Burkina Faso."*

It is within this perspective that at the beginning of 2012 and for a three year duration, the Secours Catholique-Caritas France and the OCADES-Caritas Burkina embarked on a project to "supply drinking water and sanitation services and to promote environmental education in eight rural communes." The results: 45 000 persons have access to drinking water; 10 000 to sanitation; 4 250 trees have been planted by 1 000 children. Behind these figures lies an extensive information-campaign to increase awareness and provide training, which is undertaken at every stage of the programme: every member of the community is called upon to get involved in the project. For some people, this will take the form of supplying materials, directly participating in works or a financial contribution; for others, it will be through training to learn a trade, such as stone mason or repairer, or by becoming an information and mediation relay for their village or taking on the role of communal manager responsible for the good governance of infrastructures.

An approach which clearly illustrates the desire of the Caritas network to introduce a virtuous circle combining the improved access of communities to basic social services and the reinforcement of their capacity to participate in a responsible and fair way in the local development and governance process. *



BURKINA FASO

8 COMMUNES, BURKINA FASO
3 YEARS (2012-2014)
€450,000



Reinforcing sanitation infrastructures in schools

KARA, TOGO
2 YEARS (2013-2014)
€50,000

An assessment of the achievement of the Millennium Development Goals published at the beginning of 2014 reports on the progress made in Togo, whilst underlining the massive challenges faced by the country, namely in two closely-associated domains: access to water and sanitation and access to education. In Togo, given the lack of civil servants, a system of "local initiative" schools has been put in place: it is the families who pay teachers whilst pupils supply them with water and wood and hoe the fields. A system which remains fragile in view of the poverty of rural communes: the precarious condition of premises and the lack of sanitation infrastructures still constitute a serious obstacle to school attendance, namely by girls. This situation is especially tense in the region of Kara in the north of the country, where access to drinking water remains very limited.

The OCDI of Kara, a partner association of the Secours Catholique, has been intervening in the sector for the past fifteen years. With the methodological and financial support of the Secours Catholique-Caritas France and in partnership with the Direction Régionale de l'Hydraulique Villageoise (Regional Department of Village Water Supply), it is currently overseeing a programme to "Improve access to drinking water and sanitation in schools". The intervention strategy is based on the voluntary participation of ten pre-selected schools which have committed to materially and financially contributing towards the project, as well as to ensuring the maintenance and sustainability of facilities, via the introduction of a management committee composed of teachers and pupils. In exchange, committee members will benefit from training with respect to basic hygiene and water use.

The long-term objective of the programme is to significantly improve school attendance rates, and more globally, the living conditions of the 2 500 pupils, their teachers and their families. *



TOGO





Reducing
the impact of drought



KENYA

NEW PROJECT

MARSABIT COUNTY – KENYA

18 MONTHS (2013-2014)

€50,000

The agro-pastoral communities in the Marsabit region of northern Kenya live in an almost constant crisis situation characterised by highly precarious living conditions, the devastating effects of regular conflicts between tribes and recurring episodes of extreme drought. How can they be helped to sustainably improve their living conditions within this very difficult context? By working alongside them in order to reduce their vulnerability in the face of increasingly intense and chronic climate shocks. This is the mission of Solidarité International, an association which has been intervening for more than 30 years in fifteen or so countries which are victims of conflict and natural catastrophes. Its strategy: to ensure continuity between emergency humanitarian aid and sustainable rehabilitation and development projects; in other words, to respond to catastrophes and reinforce the resilience of vulnerable populations.

The water and sanitation access programme backed by the Fonds SUEZ ENVIRONNEMENT Initiatives targets ten localities in the north of Marsabit, equating to more than 26 000 beneficiaries, and includes four complementary objectives:

- Rehabilitate the water supply network in the city of Gataab and construct a drinking water supply system in Qorqa;
- Increase the expertise of water committee members;
- Build latrine blocks in schools and shared latrines for households;
- Promote hygiene and conduct a campaign to change behaviours.

In the field, Solidarités International works alongside various institutional players, the local NGO PISP (Pastoralist Integrated Support Programme), and VSF Germany (Vétérinaires sans Frontières – Vets without Borders). This pooling of strengths and expertise offers a guarantee of project sustainability. *





Accompanying
participatory water management

In 2009, during a work placement in India, Alexis Roman discovers villages in Bargarh district, Bundelkhand, an extremely poor region of Uttar Pradesh which, for the past seven years, has been ravaged by drought. The indigenous populations and lowest casts who live there are completely powerless in the face of the growing desertification of their region, often little aware of the links between deforestation, poor water resource management and the destruction of the eco-system. On his return to France, Alexis Roman created the Rain Drop association, which has the ambition of improving the living conditions of populations via a sustainable management of water resources. In 2010, using his own funds, he returned to Bargarh, having taken the decision to live 10 months per year among villagers in order to gain their trust and implement his project alongside them, in conjunction with the local NGO, Sarvodaya Sewa Ashram.

Rain Drop recommends a development model which respects traditional knowledge and the environment, integrating water management within a wider perspective of economic and social development. The project supported by the Fonds SUEZ ENVIRONNEMENT Initiatives targets ten villages, equating to some 7 000 inhabitants, and is put in place according to a highly educational process: mobilisation of villagers; campaigns to raise awareness regarding the good management of natural resources; learning of simple, effective and low-cost methods to build water retention basins; planting and upkeep of fruit trees; installation of drip irrigation systems; creation of a network to market agricultural and fruit products; development of a jam production and sales activity for women.

And because we are all jointly responsible for the good management of our planet, Rain Drop also conducts campaigns targeting the French public in order to raise global awareness as regards sustainable development. *

NEW PROJECT



INDIA

STATE OF UTTAR PRADESH INDIA

28 MONTHS (2013-2015)

€225,270



Rallying local players



BURKINA FASO

BURKINA FASO, EASTERN REGION
3 YEARS (2013-2015)
€68,080

Since 1979, the Action Contre la Faim international network (ACF – Action Against Hunger) has set itself a twofold ambition: to combat hunger and malnutrition on a global level and be ready to take effective action during emergency situations. At the heart of priorities, access to water, sanitation and hygiene.

In the remote regions of Burkina Faso such as Tapoa, the situation remains problematic under the combined effect of climate shocks, political risks, the economic crisis and high demographic growth. In an effort to address the situation, the government has implemented a National Drinking Water Supply and Sanitation programme. It is within this context that ACF, in partnership with SOS Sahel and the local NGO APDC (Association pour la Promotion du Développement Communautaire – Association to Promote Community Development), has launched a project to *"Rally local players with respect to sanitation and hygiene in order to achieve the Millennium Development Goals (MDG) in Tapoa."*

The project first kicked off in May 2011 with the realisation of information workshops designed to raise awareness among the eight departments targeted as regards MDG stakes. This was quickly followed by concrete actions: the drafting of three Departmental Plans to Develop Drinking Water Supply and Sanitation (PCD-AEPA), the construction or rehabilitation of 200 boreholes, the introduction of 200 Water User Associations, the training of 400 manually operated pump managers, the creation of departmental water and sanitation committees, the construction of 780 family latrines, the training of 40 stone masons and sixteen repairmen, the creation of events to promote sanitation and consolidate the capacities of the authorities as regards reforming the drinking water supply and sanitation sector and contract signing procedures.

Since 2013, the Fonds SUEZ ENVIRONNEMENT Initiatives has supported this programme whose long-term objective is to reduce disease caused by water-borne illnesses for the 350 000 inhabitants of the region. *

Franco-Honduran solidarity: a source of life



COMAYAGUA, HONDURAS
2 YEARS (2013-2014)
€17,600

In 1998, Hurricane Mitch ravages Honduras. In France, a group of friends pool together to send provisions and clothing: the association Honduras Croissance (Honduras Growth) is born. Faced with the extent of needs, emergency intervention becomes long-term. Action focuses on two intertwined human development pillars: access to drinking water with the "Chaac, source de vie" (Chaac, source of life) programme and access to education. Today, the association has a branch in France, responsible for strategy, financing and project monitoring, and a branch in Honduras, responsible for operational implementation.

Honduras Croissance has placed its programmes under the auspices of Chaac, the Mayan god of rain and fertility, a way of affirming its action principles: inclusion in local culture, implication of the beneficiaries, respect for the environment with recourse to solar energy and local materials and the absence of pollutant products.

The project backed by the Fonds SUEZ ENVIRONNEMENT Initiatives targets the village of Guarajao where Honduras Croissance built a school in 2012; today, at the request of the 770 inhabitants, the association is overseeing a drinking water supply programme, with the construction of a water purification system using multiple-stage filtration.

The first phase: the introduction of a "junta de agua", a committee of representatives elected by the village community, trained to manage structures in the long-term.

The second phase: operational implementation, steered by a Honduran volunteer, a biochemical engineer specialised in water, and a member of personnel acting as regional coordinator. Following the preliminary stages – choice of the entrepreneur responsible for works and training villagers in how to work in teams - the project took off in September 2013 and will shortly be moving into its second phase with the construction of 20 sanitary blocks. *

NEW PROJECT



HONDURAS





Recycling waste: turning a constraint into an opportunity

LOMÉ, TOGO
2 YEARS (2013-2014)
€150,000

Waste management constitutes one of inherent challenges posed by the vertiginous growth of major cities in developing countries. Lomé, the capital of Togo, is today home to 1.4 million people and will count one million more in fifteen years time. The stake is sizeable and in order to meet it, in 2007 the local authority launched the "Lomé Urban Environment Project". An ambitious but difficult programme to put in place owing to the extent of needs, and in particular, a constraint-based approach which does little to encourage waste recycling solutions.

It is within this context that the GoodPlanet Foundation is backing the development of an organic waste composting facility in the city's 5th district. Alongside it, ENPRO the Togolese association specialised in pre-collection which initiated a pilot project in September 2011, and GEVALOR and ETC terra, two French associations, which, drawing on their tried and tested expertise in the domain, are providing their technical and organisational assistance. The objective: to transform the pilot unit into a semi-industrial composting facility capable of treating up to 18 000 tonnes of waste per year and to ensure its financial autonomy, thanks to the sale of carbon credits and products resulting from waste recycling. In addition, the creation of this environmental, economic and social profit centre will bring an end to costly waste management.

The expected benefits are multiple: better sanitary conditions in the city of Lomé, the hiring of several dozen labourers-composters among underprivileged populations, the progressive decrease in the use of chemical fertilizers to the benefit of natural fertilizers, the fall in methane emissions and the development of peri-urban agriculture. An extremely comprehensive project whose model is set to be replicated in other African cities. *

NEW PROJECT



TOGO



Jean Luc Martel,
Technical & Performance Department, Waste SUEZ ENVIRONNEMENT and referent of the projet

We regularly communicate with Good Planet and Gevalor in order to accompany the technical development of the project on a step-by-step basis, from domestic waste collection to compost marketing.

We have introduced monitoring indicators such as the monthly waste tonnage processed per employee, the quantity of compost produced per tonne of incoming waste or the effective level of sales in relation to the objectives set. The results of this assessment are today positive and we are confident about the project's future.



Taking emergency action, providing long-term accompaniment

WORLD
1994 (CREATION)
€1,110,000

Fraternity, professionalism, commitment, responsiveness, solidarity: these are the words which spring to mind among Aquassistance volunteers and partners when they are asked to describe the organisation. At a time when the humanitarian commitment of personnel is increasingly recognised and included in the projects of major companies, Lyonnaise des Eaux personnel and Management are regarded as pioneers: in 1994, in the light of the tragedy affecting Rwanda's populations, a group of volunteers, executives, technicians and field workers took the decision to go to the country to provide basic first aid and urgently rehabilitate facilities and networks. In parallel, with the support of Management, Aquassistance was born.

Its mission? To take action every time the intervention of Group business experts is justified and to make the professional expertise of its volunteer members available along with adapted equipment and financial means. *



Frédérique Raoult,
Sustainable Development and Communications Director, SUEZ ENVIRONNEMENT

Aquassistance is now almost 20 years old, the age of reason. What a lot has happened since the first volunteers went to Rwanda in 1994 ! We can be proud of this wonderful human adventure which owes everything to the fierce commitment of its founders and of all of those who followed their example to help the most vulnerable. Over the years, the association has grown and diversified its scope of intervention, but it remains faithful to its initial inspiration and values. Today, Sylvain Planchon and Dominique Geoffray respectively ensure the functions of Chairman and General Delegate. I wish them every success in Aquassistance's continued development!



Two decades later, "the international solidarity association of SUEZ ENVIRONNEMENT personnel" calls on the expertise of personnel from all Group entities and intervenes all over the world, both in development aid projects and emergency situations, in the fields of water, sanitation and waste treatment. A success story which can be largely attributed to the quality of the commitment of volunteers but also to the organisation's rigorous and audacious operating method.

As regards emergency interventions, 2013 was marked by Typhoon Haiyan which hit the Philippine coast with unprecedented force at the beginning of November. On the request of Action Contre la Faim (ACF – Action Against Hunger), one of Aquassistance's historic partners, on November 15th, two volunteers were sent out to the Philippines with more than five tonnes of equipment. Two weeks later, thanks to the logistical support of ACF, they were able to install two water treatment units in poorly supplied areas and set up a chlorine dosing unit in a hospital.

Before returning to France, the volunteers, overseen by ACF, trained Filipino technicians in how to operate facilities. To best anticipate this type of intervention, which associates effectiveness and responsiveness, volunteers are invited to participate in a three-day annual training session. During 2013, the training programme was given over to: managing water treatment units (choice of implantation, assembly, bringing into service, conditioning, dismantling), familiarisation with water analysis kits, training exercises for local teams.

As regards development assistance projects, a sound procedure is in place: exploratory and expertise missions in the field following a request from a partner (NGO, association of local populations, local authority, public institution); decisions and preparation regarding the actions to be taken, subject to the approval of the Board of Directors; where needs be, help with securing funds; support in implementing and monitoring projects alongside the partner and the beneficiary communities. It is in this way that in 2013, Aquassistance called on 83 volunteers who gave over 1273 days to missions in the field for 90 projects in 25 countries. In order to successfully complete its missions, Aquassistance benefits from financial support from the Fonds SUEZ ENVIRONNEMENT Initiatives, for whom it provides operational responsibility for certain projects. ✱

01 BENIN
02 BRAZIL
03 BURKINA FASO
04 CAMBODIA
05 CAMEROON
06 COMOROS
07 CONGO
08 GUINEA
09 HAITI
10 LAOS
11 LETTONIE
12 MADAGASCAR
13 MALI
14 NEPAL
15 PALESTINE
16 PHILIPPINES
17 CENTRAL AFRICAN REPUBLIC
18 DEMOCRATIC REP. OF THE CONGO
19 RWANDA
20 SENEGAL
21 TOGO
22 VIETNAM

Aquassistance volunteers are professionals who know about water pumping techniques and treatment, who explain it to us simply. They also know Africa and the water players in Burkina Faso.

Alain Verdier
Chairman of the Armanioc association





We welcomed an Aquassistance volunteer for a drinking water project over six days. He provided his expertise on water filtration issues in order to ensure water was fit for consumption. He also gave us advice about managing the network, whilst creating and advising a committee who will be responsible for managing operations when we're not there.

Julie Labeyrie
Chairman of the IDEES association, Madagascar

With my fellow team members, we went to conduct an expertise mission in Burundi with a view to implementing a waste collection system. My role: to understand stakeholders during meetings with local authoritative bodies, as well as the motivations and potential action levers, thanks to exchanges with the population, discussions with district managers, explanations concerning the project to passers-by, answers to questions on employment, hygiene...

Carine July
Project Manager, SITA France.

Meeting inhabitants is a special moment. Their smile, their joy is truly motivating. The association offers me a chance to get new experiences in an unknown environment. It allows me to associate my job with a humanitarian mission."

Gauthier Bordenave
treatment technician, Lyonnaise des Eaux Landes Bearn-Basque Country



2

Facilitate social inclusion via employment and training



By accompanying economic and social integration programmes, the Fonds SUEZ ENVIRONNEMENT Initiatives is concretely reflecting the desire of the Group and its personnel to exercise their responsibility in favour of those facing difficulties finding employment. Dedicated teams, skills-based sponsorship, partnerships with local integration and employment agencies – these are our methods of intervention.

Christophe Cros
Senior Executive Vice President in charge of the Waste Business in Europe, SUEZ ENVIRONNEMENT



Fighting against all forms of exclusion by taking action to further integration and employment is a responsibility which must be shared by all of the players in a society. With this in mind, major companies have a key role to play. By supporting associations in the field who are committed to this combat, they can have a formidable leverage effect.

Marie Trellu-Kane,
Chairwoman and co-founder of UNIS-CITE,
Advisor to the French Economic, Social and Environmental Council



Using toys to create jobs



PARIS, FRANCE

3 YEARS (2012-2014)

€ 50,000

According to the statistics, France is one of Europe's leaders in terms of toy wastage and over-consumption: every year, 243 million new toys are sold whilst 40 million toys are thrown away, generating a mountain of waste. An economic, ecological and social absurdity which in 2010 incited Claire Tournefier and Antoinette Guhl to launch the "Rejoué" (Replayed) project based on a twofold ambition: to give a new lease of life to second-hand toys whilst offering another chance to those furthest from employment. Today the association is strategically located with a shop in the heart of Paris and impressive results: eleven tons of toys collected in 2013, a recycling rate of 50%, 14 members of staff on insertion programmes, four young people on youth training schemes, more than 1 400 client-members and a turnover of 45 000 euros.

A success which is largely attributed to the vision of its founders, who have put in place a highly innovative eco-system: toys are collected from local residents, associations, schools or companies who are made aware of the environmental and solidarity stakes of recycling; the toys are then sorted, recovered and reconditioned in the workshop before being sold at a low price to private individuals or childcare professionals via various channels (shop, online, solidarity networks, special orders for local authorities). The members of staff on insertion programmes rotate to occupy all of the positions in the production chain, with each of them taking a turn on the shop floor to permit them to measure the impact of their work thanks to contact with clients. Lastly, volunteers regularly bolster teams. Among them, personnel from SITA Négoce and NTA (Next Textile Association), two SUEZ ENVIRONNEMENT subsidiaries intervening in skills-based sponsorship. The priorities for 2014: to increase productivity and boost sales in order to reinforce the viability of the structure. *



Within the context of the "Le Noël solidaire" (Solidarity Christmas) operation organised by Rejoué, 639 kilos of unwanted toys were collected from SUEZ ENVIRONNEMENT personnel between January 8th and 10th, 2014. These toys were then sorted, reconditioned and redistributed via childcare structures.

Explaining social codes for successful integration





NEW PROJECT

BORDEAUX, FRANCE

2 YEARS (2013-2014)

€ 20,000

Here, they really change your life!" - the words of this participant fully sum up the mission of the Promofemmes association which has been established in Bordeaux since 1994: to accompany women immigrants on a social, cultural and professional level whilst taking account of the problems they may encounter, but also of their potential and skills. And ultimately, to aim for a better personal and family integration in the host society. An objective which requires the implementation of a range of activities, from learning French to social and professional integration, health prevention workshops, parenting-classes, the promotion of the culture of origin, information on rights etc.

In their search for employment, these women are faced with multiple disadvantages: a lack of experience in France, poor knowledge of employer expectations, of cultural codes and of how to look for employment, discrimination risks, etc. Within these conditions, how can they overcome these problems and find a stable and career-oriented position? For the most motivated candidates, Promofemmes has designed an innovative professional training project providing help to the elderly, a fast-developing economic sector in France. The first session of the programme, which has been created in partnership with retirement homes and associations, took place during 2013, and included one term of preparation, one term of training and six months assistance in looking for employment. At the end of this course, the twelve beneficiaries of the programme, which is supported by the Fonds, were more at ease and more aware of their potential, better armed to find long-term, recognised employment and consequently become fully integrated into the host society. An experience which in turn, will hopefully draw other women, who have decided to give themselves the means to integrate, towards a profession. *



Catherine BOCQUET,
Chairwoman of Promofemmes

Thanks to the Fonds SUEZ ENVIRONNEMENT Initiatives we have been able to put together a really comprehensive programme. Today, six of the beneficiaries have a job which corresponds to their wishes, and they have convinced other women that anything's possible...It's a huge achievement!

At the end of 2013

68 nationalities, 85 volunteers and 580 beneficiary members



Boosting employment in the provinces

BORDEAUX, FRANCE

LAUNCHED IN 2011

€870,000

Since its creation in Bordeaux in January 2012, the Maison Pour Rebondir (Kangaroo House) halfway house has set itself the mission of encouraging the return to employment of populations who are the most isolated from the job market. An initiative which concretely reflects SUEZ ENVIRONNEMENT Group's desire to contribute towards social and economic dynamics in the provinces where the company is established.

The Maison Pour Rebondir plays the role of federator, multiplying the impacts of local integration structures and their existing accompanying measures by opening the company's doors to them until personnel are hired for permanent positions or by directly supporting candidates in setting up new businesses.

As regards accompaniment towards lasting employment, the Maison Pour Rebondir takes action at the level of SUEZ ENVIRONNEMENT and other partner companies in order to ensure that they set aside positions for populations encountering difficulties in gaining access to employment. It also calls on the support of tutors. The structure then works hand-in-hand with other employment and integration players in order to identify motivated candidates and develop tailor-made integration paths (training, classes to build self-esteem, knowledge of corporate codes, resolution of mobility problems, housing issues…). The team from the Maison Pour Rebondir is constantly assessing the progression of these integration paths with its partners, and provides the necessary support for candidates. Integration into a company is therefore gradual, its duration varying depending on the needs of the individual. In 2013, the Maison Pour Rebondir accompanied 65 people towards positions such as network technician, cleaning technician, heavy vehicle driver, remote customer relations officer, sorting operative or laboratory technician. 21 of these candidates were young people from the Emplois d'Avenir (Jobs for the Future) scheme.

As regards business creation, the Maison Pour Rebondir has put two programmes in place. The first, entitled "J'entreprends" ("I'm setting up my company"), is designed for project leaders, long-term job seekers who need reinforced accompaniment to succeed in creating their company. Eighteen entrepreneurs have consequently benefited from more than one hundred hours of training with assistance from expert partners (financers, insurers, accountants, graphic designers…) and personalised accompaniment. Twelve companies have today been created in various domains: industrial painting, Tai Chi and meditation classes, eco-responsible clothes label, ink cartridge recharge business…

The second business creation programme, "Les CréActrices" (The Creation Players) has been co-developed with the Promofemmes association in order to permit women of foreign origin and in precarious situations to create micro-companies. Twelve women have consequently benefited from nine months of accompaniment from the Maison Pour Rebondir. With Les CréActrices they have been able to break free from their sense of isolation, regain self-esteem, benefit from training in company creation and more generally, in the corporate world in France. Six women creators are currently in employment and one micro-company project is in the process of being set up. *







KEY FIGURES FOR 2013:

ACCESS TO EMPLOYMENT

65 persons accompanied as regards access to employment

34 are in long-term employment (10 in permanent contracts and 21 in Emplois d'Avenir (Jobs for the Future scheme)

31 on block-release training courses

12 out of the 14 candidates who took a diploma exam this year succeeded (85% success rate)

More than 500 career development interviews

69 assessments with tutors

46 brakes to employment removed with the help of partners from the Maison Pour Rebondir (mobility, housing, debt, key expertise…)

BUSINESS CREATION

30 persons accompanied

12 companies already created

5 companies currently being created

6 persons have found employment

More than 100 hours of collective training given

Approximately 50 hours of individual accompaniment



There can be no sustainable access to "water for all" without the increased expertise of all of the players involved. It is this conviction which underpins the commitment of the Fonds SUEZ ENVIRONNEMENT Initiatives, namely in the "ParisTech - SUEZ ENVIRONNEMENT Water for All" Chair. These initiatives add to and consolidate programmes in the field; this is how, little by little, we are building the world of tomorrow.

Marie-Ange Debon
Deputy Chief Executive Officer in charge of International Business, SUEZ ENVIRONNEMENT

3

Building capacities



The needs in terms of basic services in the South are considerable and urgent. Whilst we must not overlook the rural environment, the stakes in cities are particularly worrying and complex, owing to rapid urban growth and the increase in low-income urban populations. In the face of these challenges, training leaders constitutes a priority.

Bernard Guirkinger
Special Advisor to the Chief Executive Officer of SUEZ ENVIRONNEMENT



Supporting training for water and sanitation professionals



THE NETHERLANDS

THE NETHERLANDS

1 YEAR (2013)

€10,000

A world in which water and natural resources are sustainably managed and in which people from all walks of life, and namely the poorest populations, can have access to basic services", this is this vision behind the UNESCO-IHE Institute for Water Education in Delft, initially created by the Dutch Government in 1957 and which became a part of the UNESCO in 2001. A vision which might appear utopian within a context which is still extremely problematic for developing countries, but which is also a challenge that the Institute is rising to by investing in education, training and upgrading the skills of water and sanitation professionals. An approach which, for the students, supposes the acquisition of leading-edge expertise along with the capacity to steer multi-disciplinary projects in their countries of origin.

In 2013, SUEZ ENVIRONNEMENT, the Fonds SUEZ ENVIRONNEMENT Initiatives and the UNESCO-IHE Institute signed an agreement with a view to renewing their partnership which first began in 2003. The focal point of their new Road Map: the support for online training programmes for water professionals in developing countries thanks to twenty grants financed by the Fonds SUEZ ENVIRONNEMENT Initiatives. Training is particularly oriented towards questions of governance and management of water, sanitation and waste services.

Within the context of wider cooperation, SUEZ ENVIRONNEMENT offers its support to the MSc Programme in Water Management with lectures held by company experts. Lastly, and still in the project stages, collaboration on joint research and innovative projects is set to be developed.

A multitude of mutually beneficial initiatives with the objective of contributing towards effectively consolidating water service governance in developing countries. *





Training a new generation of leaders



FRANCE

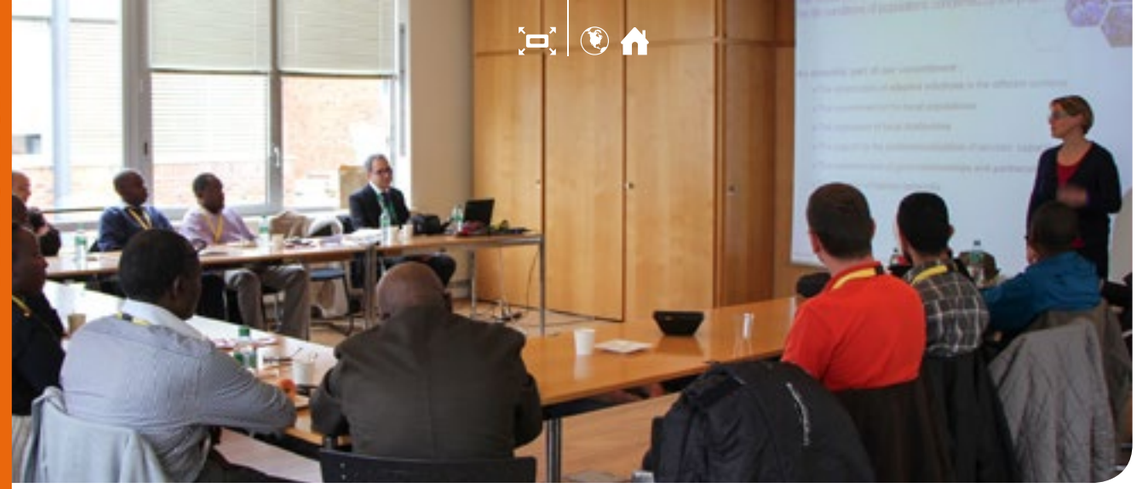
MONTPELLIER, FRANCE

PHASES 01 : **2008-13** 02 : **2014-19**

PHASES 01 : **1,5 M€** 02 : **2 M€**

In April 2013, the "ParisTech - SUEZ ENVIRONNEMENT Water for All" Chair organised its first research seminar given over to the theme of "Innovative approaches to water service performances." On this occasion, Jean-Antoine Faby, Director of the Chair, reminded participants that *"behind the notion of performance, among the future leaders of the water service, we find the willingness and desire to fulfil their mission by pushing themselves to the limit."* This high standard reflects the stakes of the sector, given that the objective is to achieve a lasting shift in water and sanitation services in emerging and developing countries or those undergoing a transition. And all of this in environments which are often complicated, continues Jean-Antoine Faby: *"When they return to their companies, our auditors can put themselves in danger. It is difficult to initiate performance approaches in services which are settled into a routine and which are milling around, most often owing to a fear of change."*







Jean-Louis Chaussade,
Chief Executive Officer of SUEZ ENVIRONNEMENT Chairman and founder of the Fonds SUEZ ENVIRONNEMENT Initiatives

Owing to its businesses and experience, SUEZ ENVIRONNEMENT positions and commits itself as a veritable partner providing assistance to the territories, namely via know-how transfer and the consolidation of expertise. It is with this in mind that we are renewing our support of the "ParisTech - SUEZ ENVIRONNEMENT Water for All" Chair, a flagship project in favour of universal and sustainable access to water and sanitation services.

In order to succeed in their mission, it is therefore important that these future leaders receive extremely comprehensive managerial training. This is the challenge that SUEZ ENVIRONNEMENT, the Fonds SUEZ ENVIRONNEMENT Initiatives, ParisTech and two of its schools, AgroParisTech and Mines ParisTech have decided to rise to together, by creating the "ParisTech - SUEZ ENVIRONNEMENT Water For All" Chair in 2008. For Myriam Bincaille, General Delegate of the Fonds SUEZ ENVIRONNEMENT Initiatives, this commitment is part of a conviction: *"Transfering expertise is essential in order to perpetuate the results of the projects we support and contribute towards improving living conditions on a long-term basis. Without the collaboration of local populations, the authorities and more generally, local institutional players, without a transfer of expertise or autonomy, or an appropriation of methods and tools, there can be no lasting results."*

It is this desire which brought the Fonds to invest an initial 1.5 million euros to launch the Chair, then a further 2 million euros to support it for the next six years.

Every year, and for an 18 month period, the Chair welcomes twenty auditors on two training courses – one English-speaking, the other French-speaking – who come to prepare the "OpT" International Executive Masters programme. The curriculum is organised according to a block-release principle, with classes being given in Montpellier by professionals from the sector: strategic planning, managing change, customer management, knowledge of public-private partnerships, optimisation of costs and financing, management methods and environmental management by stakeholders; this newly acquired information is then directly applied to a given service: the auditor is called on to conduct an assessment and develop a strategy in order to put in place measures with the objective of transforming the service. This stage is undertaken with the agreement of the service's general management who commit to examining the recommendations with a view to progressively reflecting them in an action plan. In parallel, auditors benefit from personal accompaniment from a coach, helping them to become veritable leaders, able to steer change.



To date, 80 auditors, including fourteen women, have been trained or are in the process of being trainined. Regional directors, departmental managers or research engineers, i.e. candidates coming from all over the world with different issues and ambitions, all leave with new skills, solutions and the desire to implement them in the field. An enthusiasm which is widely shared by the thirty or so Group employees and retired members of personnel who participate in the Chair, namely in the capacity of teachers or coaches in skills-based sponsorship. *

Beyond technical and operational aspects, we accompany the personal development of auditors, we help them to gain confidence and become aware of their possibilities. This extraordinary project constitutes a human adventure, rich in exchanges and sharing.

Juan Mateos Iñiguez,
Project Manager, Water Projects Department, SUEZ ENVIRONNEMENT and coach



Having trained as an engineer, I spent 17 years working for the Sénégalaise des Eaux, a company responsible for drinking water supply throughout Senegal. During the OpT Masters Degree, we followed modules on Strategic Management and Overseeing Personnel and Change which transform truly dedicated students, given that when the programme ends, they are confident that they can alter the course of events. There are also highly advanced modules on unbilled water, alternative water resources, including recycling and desalination, water safety, all of which gave me the necessary tools to manage change and understand the stakes in a city such as Dakar.

Diéry BA,
Chair auditor, class of 2011 Operating Director for Dakar, SDE, Senegal

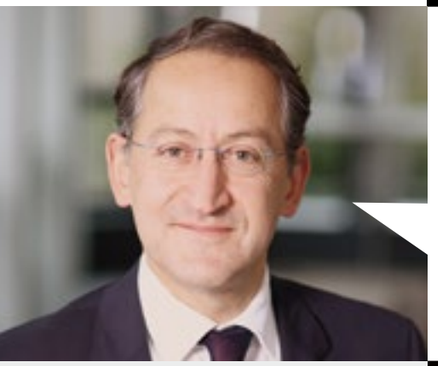
Eau pour Tous
Water for All
ParisTech • SUEZ ENVIRONNEMENT

The key to universal and sustainable access to water and sanitation resides in training local urban managers to ensure that they are able to put in place realistic strategies. The OpT IEM provides specific managerial expertise thanks to the interventions of professionals having acquired experience in the field in difficult contexts.

Jean-Antoine Faby,
Director of the "ParisTech - SUEZ ENVIRONNEMENT Water for All" Chair

4

Boosting
innovation and sharing experiences



Water stakes are constantly gaining in importance and awakening the interest of citizens. To respond to this, innovation constitutes an essential driver which permits us, along with our clients and stakeholders, to propose sophisticated and sustainable solutions, whether technological, contractual or tariff-related. The Fonds SUEZ ENVIRONNEMENT Initiatives contributes towards this opening up via the sharing of expertise and support given to innovative projects.

Philippe Maillard
Chief Executive Officer, Lyonnaise des Eaux



The challenge firstly consists in ensuring that the conditions permitting an innovation dynamic to be stimulated are in place. Consequently, everybody needs to understand that, with respect to general interest services, we can no longer content ourselves with simply "managing": we constantly have to question the existing system, reinvent new procedures, try to do better with less means, place innovation at the heart of our considerations.

Jean-Marc Borello
Chairman of GROUPE SOS



Searching for, designing, developing and testing innovative solutions

KENYA ET CAMEROON

4 YEARS (2010-2013)

€165,000

On April 25th, 2013, the ParisTech - SUEZ ENVIRONMENT "Water For All" Chair organised a Seminar given over to "Innovative Approaches to Performance for Water Utilities." On this occasion, Dr. Richard Franceys, director of the Water and Society Masters programme at Cranfield University in the UK, asked the assembly: *"What are we doing to guarantee access to water for the urban poor living in slums and informal areas? As inhabitants of industrialised countries, we need to understand their needs in order to be able to guarantee them a differentiated service."* This is the direction taken by the research programme implemented by Cranfield's "Water Science Institute" in the slums of Kenya and Cameroon. The objective? To search for, design, test and develop innovative and sustainable solutions in districts which are not connected to the public service, where water is difficult to access, expensive and of poor quality. The solution adopted: the "Water choices kiosks", stand-posts set up in the heart of very low-income districts at points which are chosen according to household likely demand and permitting a flexible and diversified water distribution and billing system at an affordable price. To date, five pilot stand-posts are up and running in the slums of Nairobi and Kisumu in Kenya, six in the informal districts of Yaounde in Cameroon. The result of a progressive and sometimes laborious process, based on co-development and associating student researchers from Cranfield University and local stakeholders, represented by partner NGOs. During every phase, the programme has strived to consider the reactions and aspirations of inhabitants, to enhance demand, and therefore sustainability, by addressing consumers' 'wants' as well as the more conventional 'needs'.The Fonds SUEZ ENVIRONNEMENT Initiatives supports this project which offers proof of the need to conduct research as close as possible to the field in order to identify sustainable solutions. *









Encouraging innovation and its spin-offs

WORLD

2013 – 2014 EDITION

€100,000

We want these prizes to permit all of the award winners to pursue their actions, amplify them and given them a new impetus." This wish was expressed by Jean-Louis Chaussade, Chairman of Suez Environnement, at the last SUEZ ENVIRONNEMENT Initiatives – Institut de France prize-giving ceremony which took place at the Institut de France in July 2012, which he co-chaired with Gabriel de Broglie, Chancellor of the Institut de France. And it's a mission which has been accomplished for both Green Bio Energy, a social enterprise implanted in Uganda, and the "Clubs des Mères" (Mothers Club) initiative, jointly led by the French Red Cross and the Togolese Red Cross.

The Green Bio Energy project began in 2010, with the ambition of developing, alongside the inhabitants of the poorest districts of Kampala, an ecological and income-generating activity to produce charcoal briquettes from organic waste. An innovation which has proved its worth, given that the company is rapidly developing whilst the number of independent briquette producers is growing.

For its part, **the Clubs des Mères project** aims to train and mobilise women with a view to furthering the circulation of best practices at the level of health and hygiene, the maintenance and management of water points and the economic development of their community via the creation of income-generating activities. Following its success in Togo, the model is now set to be replicated in Chad.



The 2014 edition of the SUEZ ENVIRONNEMENT Initiatives – Institut de France Awards will once again reward two innovative projects in the field of better access to water, sanitation and waste management and in social entrepreneurship in developing countries. Thirty two applications have been submitted, it's now up to the Jury to select the most innovative and promising. The awards ceremony will be taking place on June 25th, 2014. *

Thanks

The Fonds SUEZ ENVIRONNEMENT Initiatives team would like to extend its sincere thanks to all of the members of the Fonds Community who offer their assistance, in the form of voluntary participation or skills-based sponsorship, and are consequently a part of this formidable human adventure!

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